

## Available when and where you need us

For more than ten years now, LaserNET has been providing its clients with top-of-the-line integrated **computer technology services**. Operating on the cutting edge of technology, LaserNET ensures its customers the benefits of not only the most up-to-date products but also of **permanent** and **ongoing** support. LaserNET's **multidisciplinary team** of highly experienced information technology specialists, consultants, representatives and certified technicians; allows us to guarantee effective and efficient response to both your present and future needs. Our only goal is to assist your organization in attaining all of its objectives. LaserNET guarantees satisfaction for **all its clients, all the time**.

## Our expertise at work today with your future in mind

LaserNET takes all the necessary measures to adapt your IT infrastructure and components to market trends. Never losing sight of an organization's own corporate culture, LaserNET optimizes its clients' functioning in the global marketplace, maximizing THEIR e-commerce market share, allowing them to benefit to the fullest from the latest developments in today's knowledge-based economy.

## Turning benefits to your advantage

LaserNET's long term support is an **added benefit** that ensures no loss in productivity, and in turn allows you to profit from the following:

- Better prices because of our purchasing power;
- The wide variety of available name-brand products stemming from our in-depth market knowledge;
- Unbeatable service from our experienced, certified team;
- A solid reputation – even among competitors – based on our skills;
- Reduced response times because of our customized programs;
- Secure networks based on our thorough knowledge in this field;
- Flexible systems are implemented with the best possible components to allow convenient maintenance;
- High-performance communications allied with your fullest participation in the new economy.

## Competitive service plans

Regardless of the company's size, **technical support** and **qualified service** is essential to your IT infrastructure. Our diversified service plans-on call, service contracts and specific arrangements are there to best suit your requirements. Inquire about which of our bronze, silver and platinum plan is the most appropriate for you.

## Our clients are our partners

*The scope of our activities reach across all business and service sectors: small, medium and large companies, independent consultants, businesspeople, government departments, education institutions and health service organizations. Serving such a large and diverse range of clients is what gives us significant purchasing power; which enables us to offer you, our customer, the best prices on all our products.*

## The LaserNET Stand-Out Competitive Advantage

*LaserNET is fully **accredited** as an authorized reseller for the federal, provincial (Quebec) and municipal governments, as well as to the health service sector. In addition, LaserNET is an **authorized service center** for major manufacturers. Our personnel is **technically certified** to carry out work meeting the highest standards of quality.*

**NEW**

Feel free to drop by our service counter for all your in-shop repairs.

### Authorized Service Center



### Technical Certifications



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NET**.ca

Services informatiques intégrés

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# L A S E R N E T ' S O F F E R S

## Microcomputing

LaserNET provides a turnkey solution for all your computer needs:

- Name-brand computers and IBM compatibles
  - Portable computers
- High-performance, name-brand servers
  - Components and peripherals (monitors, hard drives, modems, CD-ROMS, backup drives)
  - Point-of-sales terminals

## Software

LaserNET provides advice on software purchasing for small, medium and large sized companies:

- Complete versions and upgrades (operating systems, office technology, security, anti-virus, archiving, etc.)
- Corporate and educational licenses

## Cabling

Cabling holds no obstacles for our specialists! LaserNET technicians install network cabling, fiber optic, telephone cables, Internet and intranet connections in a manner that is effective, safe and esthetically pleasing.

## Printers

LaserNET has acquired a solid expertise regarding printers.

Our specialists will be more than happy to advise you on selecting and maintaining various types of printers:

- Laser • Inkjet • Dot-matrix

Its unrivalled expertise gives LaserNET exceptional mastery over the following types of printers:

- Sales terminal • Thermal
- High-speed dot-matrix
- Color laser

## Networks

The key to your IT management is LaserNET's comprehensive knowledge of network technology and its multi-faceted solutions for implementing open and flexible network architectures.

### Network design, integration, installation and configuration for small, medium and large sized corporations:

- Server and workstation configuration and installation
- Network equipment integration (servers, cards, routers, switches, and hubs)
- Operating systems installation and upgrading (Windows NT, Novell, Unix, Linux)
- Installation and configuration of software applications
- IT system security
- Communication management (Internet, intranets)
- Implementation of data-archiving systems

### Support

- Network-related problem-solving
- Optimizing network performance

## Office Technology

LaserNET meets all your office technology needs.

### Supplies

- Printing paper, toner, ink cartridges, tapes, diskettes, CD-ROM, etc.

### Typewriters and paper shredders

- LaserNET's qualified technicians provide all required maintenance on a complete range of brand-name typewriters and shredders.

## Components

Do not hesitate to contact our specialists in the components and parts replacement department. You will be sure to find all parts necessary for the following:

- computers • Printers • Peripheral devices

## Project management and consulting services

LaserNET provides consulting and management expertise for every IT project. Working independently or with your in-house team, we offer the following services:

- Feasibility studies
- Analysis of needs and objectives
- Network computing (integration and technical support)
- Training (office technology software, networking, end-user support).

Your information systems are crucial to your organization's uptime, and even a minor breakdown can produce costly downtime. LaserNET's team of specialists will ensure that your system is functioning at maximum efficiency, in order for you to benefit from your IT investment. Our comprehensive range of integrated services is designed to answer to all your needs.